

Ondemand-apps is the world's leading provider of commercial open source customer relationship management (CRM) software for companies of all sizes. Ondemand-apps easily adapts to any business environment by offering a more flexible, cost-effective alternative than proprietary applications. Ondemand-apps's open source architecture allows companies to more easily customize and integrate customer-facing business processes in order to build and maintain more profitable relationships. Ondemand-apps offers several deployment options, including on-demand, on-premise and appliance-based solutions to suit customers' security, integration and configuration needs.



Achieve new levels of team productivity with an on demand portal environment that includes the leading open source **CRM**, **Project Management**, **ERP**, and **Document Management** applications. **Ondemand - apps** provides your users with single-logon capability, a simplified view of common data elements like schedules and tasks, one-click navigation between applications, and integrated search capabilities for documents stored across multiple databases.

Collaboration to Deliver Business Value

ondemand-apps provides software application development and support services across the globe in both onshore and offshore models. Its clients include large Fortune-listed companies in Manufacturing, Retail, Banking and Finance, Insurance, Mortgage, Healthcare and Independent software vendors etc.

ondemand-apps's key strengths as an offshore outsourcing partner lie in its mature and robust global delivery model that embraces Digitized Project Management Methodologies,. Earning the trust of its customers and being honored with their repeat business, is what we strive for each day. ondemand-apps is uniquely positioned to create value and provide a competitive advantage to our customers.

Real World Experience

Leveraging our experience, we help clients exploit the latest innovations in technology and efficiently scale their businesses to meet the challenges of the new economy. We have a reputation for delivering projects on budget, on time and exceeding the clients' expectations.

Process & Technology Innovation

As an 'Off Sourcing' partner, we offer our clients process and technology innovations, mapping industry best practices to ondemand-apps's internal QMS, a client-transparent web-based project management system

A Continuing Commitment to Quality

Process maturity is the key to ensuring predictability of software solutions. The higher the maturity, the more reliable the company to provide quality solutions on time and within budget. ondemand-apps has adopted the Six Sigma practice across the organization. Everything works in synchronization to support and further validate its high maturity level and

Products:

CRM

SugarCRM is rethinking how technology can help companies manage customer relationships. Sugar, the market leading commercial open source CRM application, delivers a feature-rich set of business processes that enhance marketing effectiveness, drive sales performance, improve customer satisfaction and provide executive insight into business performance. Supported by deep collaboration and administration capabilities that adapt to how your company operates, Sugar is delighting customers of all sizes across a broad range of industries

ERP

Compiere is an integrated Enterprise Resource Planning (ERP) and Customer Relations Management (CRM) software solution that combines the power of point of sales (POS), distribution, inventory, e-commerce, accounting, and workflow systems within one robust application. Compiere is fully customizable to your enterprise and was created to handle the challenges of global commerce

Document Management System

KnowledgeTree™ is a commercial open source document management system - a powerful tool that allows your organization to **secure, share, track** and **manage** the **documents and records** you depend on.

Buy KnowledgeTree Now By leveraging an active and innovative open source community, KnowledgeTree provides an easy to use and production-ready enterprise document management solution for use by corporations, government institutions, medium to small business and many other organizations. KnowledgeTree's open source

Architecture allows organizations to easily customize and integrate their document management system with their existing infrastructure, providing a more flexible, cost-effective alternative to proprietary applications

Project Management

NetOffice is an opensource internet-enabled system for use in projects that require collaboration over the internet. Those organizations, such as consulting firms, that rely on a division between firm-side and client-side information will benefit most from use of NetOffice. The system is divided in two parts which we will call "**Internal Project Site**" and "**Client Project Site.**" The project team, excluding the client, has access to the Internal Project Site. On the Internal Project Site, users fall into several categories: **Administrator, Manager, and User**

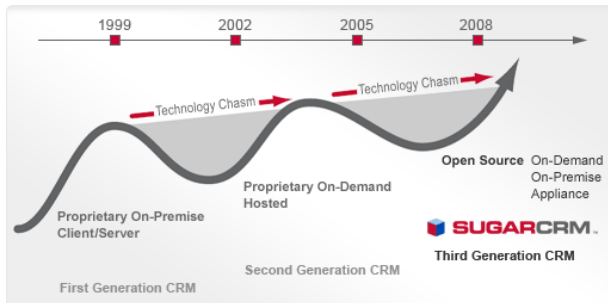
Sigma practice across the organization. Everything works in synchronization to support and further validate its high maturity level and technical qualifications.



Detailed Overview Of Products

CRM

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Flexible Deployment Options

Why should your CRM provider decide how you manage your customer information? At SugarCRM, the **customer is in control**.

Choose Sugar On-Demand, if you would like SugarCRM to host your information. Choose Sugar Cube, if you need a plug-and-play CRM appliance inside your firewall. Choose Sugar On-Site, if you want to manage Sugar on your own servers.

Do not let marketing dollars and bold pronouncements fool you: if a vendor tells you there is only one way to deploy software, it is more about their business

model than yours.



Transparent and Customizable

Sugar offers point-and-click capabilities for user interface customization, but for companies who want more detailed customizations, we offer something more: **access to the underlying source code**.

This approach differs greatly from closed vendors whose business model is driven on locking-in customers and taxing them over the long-term. Sugar is written in a simple, popular programming language (PHP) that can be customized in an instant.

Stop paying extra to customize your own information in closed environments that are difficult, if not impossible, to understand. With Sugar, it is much easier to get to your destination because you can actually see where you are going.

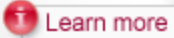
Download Sugar Open Source here and see for yourself.

Case Study

“We love open source, and we have a sizable development team already. This was really about getting the code.”

Bob Gatewood
CTO, athenahealth

In two months athenahealth migrated from salesforce.com, seamlessly integrating Sugar Suite with other core systems.

 Learn more

A Better Way to Build Software

SugarCRM is changing the game by finding a **better way to develop software.**

We author and release Sugar Open Source to a community of 2,400 CRM experts and developers who use the software, provide feedback and develop extensions to the Sugar. We then use revenues from our corporate customers to fund the development and release of new functionality for our development community. That is why Sugar was translated into 24 languages in the last 18 months. This distributed development cycle produces a product that is more innovative and of better quality than closed vendors could ever produce. Put another way, who understands the CRM market better: 8 engineers or 2,400 CRM experts?

Employees Love It

CRM success begins with the user. SugarCRM has designed a CRM application that is fast, friendly, and **even fun to use.**

Accessing Sugar through a web browser, users can choose their own themes to suit their individual tastes, manage multiple information sources through Microsoft Outlook integration and content syndication, and access the information they need as fast as they can click. The joy of using Sugar translates into a more organized and efficient sales force, which drives greater productivity and more visibility for managers.

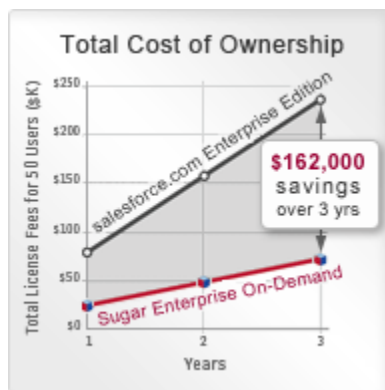
Demo a live version of Sugar Enterprise (no screen shots, flash or mock-ups) to see why Sugar users are so happy.



Make Your CFO Smile

SugarCRM's grass roots approach means that we do **not** spend \$.70 of every dollar on sales and marketing.

Important operations that do not, however, make the product of better quality or more innovative. The Sugar product speaks for itself and **we pass the savings on to you**. A novel concept that will make your CFO smile.



ERP

Overview

Compiere is an integrated Enterprise Resource Planning (ERP) and Customer Relations Management (CRM) software solution that combines the power of point of sales (POS), distribution, inventory, e-commerce, accounting, and workflow systems within one robust application. Compiere is fully customizable to your enterprise and was created to handle the challenges of global commerce.

Point Of Sales

Compiere's center piece is a state-of-the-art point of sales software (POS Software) with an integrated POS Terminal. At your fingertips, you have all the required information to improve productivity in the front office while also easily accessing the

information for efficient distribution management in the back office.

Distribution and Inventory

Use our distribution and inventory solutions to manage the supply chain within your organization as well with suppliers and customers. Supply Chain Management covers all material management activities including inventory receipts, shipments, moves and counts within a client and its organizations, as well as to suppliers and customers.

E-Commerce

The Compiere Web Store provides all you need to run your web presence. The information is shared with the standard application, so no synchronization or extra integration work is required. The web store components Compiere provides can be customized to the look-and-feel of your web site.

Accounting

Our accounting solutions cater to the needs of your enterprise, no matter what currency or schema you use. Compiere even provides the flexibility to account in one or more Accounting Schema in parallel.

Workflow

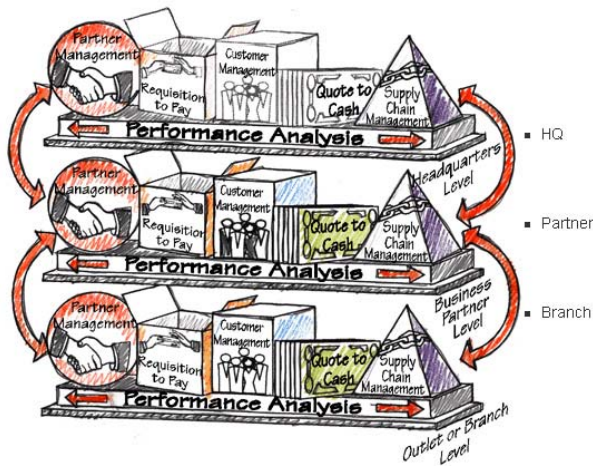
In contrast to all other known ERP and CRM applications, Compiere is based on Workflow. The Compiere Workflow Engine is Compiere's core transaction management. That means that all processes in Compiere are automatically workflow enabled and easy to extend and modify. As the Compiere workflow solution is completely integrated rather than being built "on top" of the application, it is much easier to maintain and provides more functionality than the external or ad-on workflow offerings of other ERP and CRM vendors.

Product Comparisons

There are several companies providing product comparisons for a fee. Examples are the Accounting Software Library and vendor showcase

You will see that Compiere is extremely competitive and has certainly the best ROI. If we are lacking functionality, check with us. Our development cycle is very fast and it might already be available, but not reflected in the comparisons.

Compiere in a Distribution Network

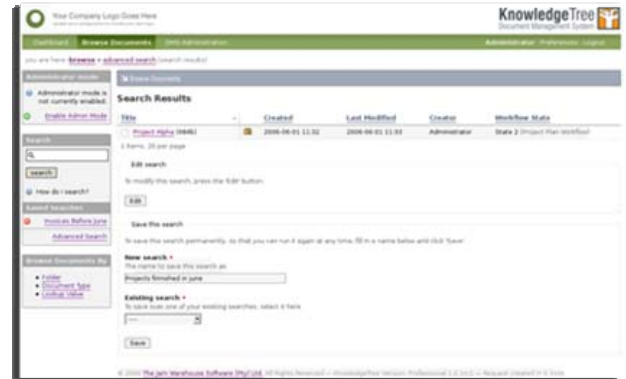


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Buy KnowledgeTree Now By leveraging an active and innovative open source community, KnowledgeTree provides an easy to use and production-ready enterprise document management solution for use by corporations, government institutions, medium to small business and many other organizations. KnowledgeTree's open source architecture allows organizations to easily customise and integrate their document management system with their existing infrastructure, providing a more flexible, cost-effective alternative to proprietary applications.



Fully commercially supported

Commercial editions of KnowledgeTree are fully supported, providing commercial users of KnowledgeTree with priority access to our experienced support and development engineers

Feature rich and easy to use

The KnowledgeTree Commercial Editions feature set includes:

- Easy to use web interface accessible from modern versions of Mozilla Firefox and Microsoft® Internet Explorer®
- A central document repository with audited document content version control
- Drag and drop access to the document repository from the Microsoft® Windows® desktop
- Access to the document repository from within Microsoft® Office® applications
- Persist Microsoft® Outlook® email messages and email attachments to the document repository (available late 2006)
- Scan documents directly into the KnowledgeTree repository and OCR document contents.
- Powerful document metadata management and versioning
- Sophisticated document authoring management and workflow
- Full-text indexing technology allowing search within document contents

- Powerful security group and role-based security model and integration with Microsoft Active Directory and LDAP servers
- Access document repository from common 3rd-party WebDAV clients including Mac OS X Finder, Nautilus and Konquerer
- Supports international languages including iconographic languages such as Japanese, Korean, Simplified and Traditional Chinese
- An easy to use Installer which installs and configures all required stack and indexing components, including certified versions of Apache, MySQL and PHP
- Powerful activity reporting functionality
- 2 business day priority support provided via our online Customer Portal.

Available in many different languages

KnowledgeTree has been translated into numerous languages including: Español (Spanish), Português (Portuguese), Italiano (Italian), Polski (Polish), Français (French), 日本語 (Japanese), Русский (Russian), Nederlands (Dutch) and many others.

The KTForge community project system hosts these language plugins and many other extensions

Helping your organization meet regulatory compliance challenges

KnowledgeTree has wide applicability in helping organizations meet regulatory compliance challenges such as the Sarbanes-Oxley Act, SEC Rule 17a-4, HIPAA and FDA 21CFR11.

Choose the KnowledgeTree edition that is right for you

KnowledgeTree is available in three editions. KnowledgeTree Enterprise and KnowledgeTree SMB Editions are both fully production-ready and commercially supported and targeted for use by corporations, government institutions, medium to small business and many other organizations. KnowledgeTree Open Source Edition is targeted for use by the early-adopter and open source community and is community supported.

KnowledgeTree Open Source Edition is distributed under the KnowledgeTree Public License and is "released early" and "released often". Community developers have access to the latest bleeding-edge functionality and help our own engineers test and stabilize the product.

Deep integration with the Microsoft® Windows® Desktop

One of the largest challenges faced by modern document management systems is the ease of use around accessing documents in the document repository. Many business users choose rather to utilise local or shared drives, greatly increasing an organisation's business continuity and compliance risks.

KnowledgeTree provides a standards-based WebDAV integration interface into the document repository, allowing you to:

Open files within the KnowledgeTree document repository using the KnowledgeTree Explorer and Microsoft® Windows® Explorer and still retain control of document versions and metadata. Copy files or even entire folder trees in and out of the repository using your operating system's "drag and drop" functionality. With the KnowledgeTree Explorer you may control all aspects of a document, including workflow, directly from your desktop.

Browse, check-out and check-in KnowledgeTree managed documents from within Microsoft® Office® XP/2003 applications using an easy to use Office® Toolbar plug-in.

Persist Microsoft® Outlook® email messages and email attachments to the document repository (available late 2006)

Scan documents directly into the KnowledgeTree repository and utilize KnowledgeTree's OCR capabilities to make the scanned document searchable

How does KnowledgeTree perform?

We have tested KnowledgeTree in a number of different scenarios and have detailed our findings in a performance white paper.

Project Management

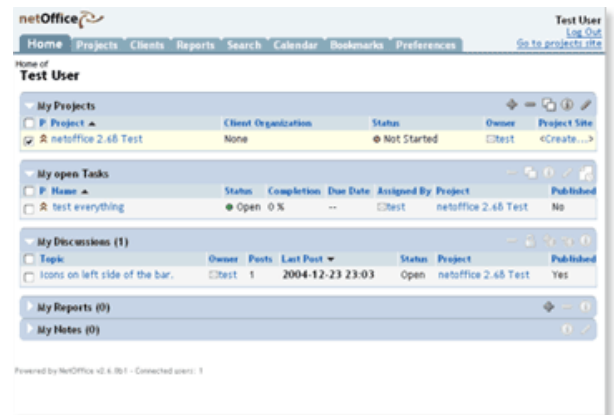
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Administrators can maintain both business and technical aspects of the system. Managers administrate projects: they can add and edit clients, projects, project details, calendars, and reports but cannot upgrade the system, create new or change existing system users, or access the database. Users can view most information but can only add new discussions, notes, tasks, and linked content. The Internal Project Site users also have access to the Client Project Site on the projects to which they are assigned.

Client users do not have access to the Internal Project Site. When clients log in at the login page, they are directed to the Client Project Site. On this Site, they can approve or reject documents, file support requests, review tasks, or add a message to the bulletin board. Clients only have access to their own projects and cannot view or edit projects that belong to other clients. Clients also do not have access to those items that the project manager or other team member does not publish to the Client Project Site.

NetOffice can be used on an intranet, an extranet, or both. This documentation will focus on the key aspects of the application - task and document management and client collaboration.



APPLICATIONS FEATURES

Role-based security and personalization - Simplifies and secures web project information by limiting access of Project team members to their assigned tasks and project information.

Gantt Charts - View project tasks, dependencies, and schedule status at a glance.

Discussion Boards - Keep track of important communication threads.

Client Project Sites - Project managers can create online project sites that allow clients to view selected documents, create support requests, and view the status of selected tasks.

Email Notifications - Automated email notifications for task assignments, changes, project communications, and new project files.

Discussion Boards - Keep track of important communication threads.

Document Control/Tracking- Manage document and file changes with approval-based content repository.

Reports- Instantly generate summaries of key information using the built in reports or easily create your own.

Calendar- Keep track of project related events and meetings.

Search- Search project management site for keywords or phrases.